



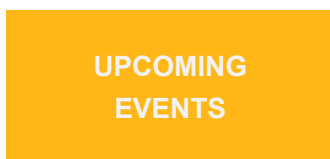
### **A Message from Tia-Lynn Leong, Operations Manager**

Aloha Members! After a challenging year for everyone during this pandemic, there seems to be a sense of optimism in the air. Hawaii’s recent vaccination efforts and reopening strategy offer a glimmer of hope in the next few months, including here at HOCU. We appreciate our members’ understanding during these times and are eager to resume operations across all branches as the situation improves.

As we move into spring, our digital platform is undergoing a transformation that will offer more benefits and improve our member experience. Our brand-new Visa credit card app is on the horizon and will be the first offering available to all HOCU visa credit card holders by the end of spring. We are working on similar features for our debit cards. HOCU is known for offering an unmatched personal experience, and we’re bringing that same level of service to our digital platforms.

Stay tuned for upcoming announcements and updates through our website and social media platforms. Mahalo for your support. Please stay safe and stay healthy.

“Aloha Kekahi I Kehahi”



#### **Board of Directors Elections**



The upcoming elections will be held online for the first time. Here are the details below:



1. Voting will commence on **April 9**. Look for announcements via e-mail and [myhocu.com](http://myhocu.com) about the voting process.
2. Members who are eligible to vote and want to vote by mail can request a paper ballot to be sent to them.
3. The tabulation of the votes will be conducted by CU Ballot, a third party online voting system.

Questions? Please contact HOCU at 777-JOIN (5646) or visit [www.myhocu.com](http://www.myhocu.com).

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### 2021 Annual Meeting



Due to the ongoing pandemic, this year's annual meeting will be held virtually. We value the safety and well-being of our members, and hope to resume in-person meetings and events once its deemed safe by the City and County of Honolulu.

The virtual annual meeting is scheduled for June. We will announce more details to members in the near future.

### OTHER

#### June Staff Meeting

Our next staff meeting is scheduled for Thursday, June 17, 2021.

All HOCU branches will open at 10:30 am for members.

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#### Upcoming Holidays

HOCU will be rolling out its new Visa Credit Card App soon for mobile devices. The app will allow members to access their account information, make payments, place travel notifications, and more!

We will announce when the app is available on the App store for members to download.

### RETIRING BOARD MEMBERS

HOCU announces the retirement of two extraordinary members from our Board of Directors and Supervisory Committee:

#### **Timothy Titus (Served 2011 - 2021)**

Tim has been a member of HOCU since 1973 and helped grow the credit union in various leadership roles. He served on the Credit Committee from 1977-1987 and Board of Directors since 2011.

#### **Uaaree Matsuda (Served 2013 - 2021)**

Uaaree has been part of the Supervisory Committee since 2013. She provided a wealth of knowledge to HOCU and played a pivotal role in growing the credit union's assets.

Please join us in thanking them for their contributions to HOCU, and we wish them the best with their future endeavors.

### 2021 SCHOLARSHIP PROGRAM



HOCU  
**RISING STAR**  
Scholarship Program

We will be accepting applications for our 2021 Rising Star Scholarship Program. Applicants must



The credit union will be closed in observance of the following holidays:

**Memorial Day**  
**Monday, May 31, 2021**

Please visit our website at [www.myhocu.com](http://www.myhocu.com) for more info on our operating hours.

be enrolled in a community college, trade school or university program at a two or four year institution.

We will be awarding \$2,000 scholarships to five recipients. Deadline to apply is 5/31/21.

Visit [myhocu.com/hocu-rising-star-scholarship-program](http://myhocu.com/hocu-rising-star-scholarship-program) for details.



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