



UPCOMING EVENTS AND PROMOTIONS

October 20

International Credit Union Day: Celebrate with us on this special day! Look forward to a SURPRISE to our members at our Moiliili, Airport, and Federal Building branches to "keep members healthy...for a brighter future." Come in to do a transaction at any of our branches, and get a free gift.

October 21-24

Servco Waipahu Anniversary Sale: Join us in our participation at the auto sale. The sale will include special pricing and offers on select Toyota, Chevy, and pre-owned vehicles. Visit our website to get pre-approved.

November - December

Signature Loan Promo: Special rates as low as *2.49% APR up to \$20,000 for 1 and 2 year terms.

**APR - Annual Percentage Rate. Subject to credit approval. Refinances are excluded.*

OTHER

Call for Board Nominations

Unlike other financial institutions, credit union members are also owners of the credit union with equal voice in governance. Board Directors are volunteers and devote their time, experience, and expertise to ensure that the financial interests of our members continue to be served. They establish and monitor long range goals. We will be accepting nominations by petition now through December 1st to HOCU's Supervisory Committee at myoung@myhocu.com, to PO Box 50249, Honolulu, HI 96850, or for additional information call 777-5610.

October 2016: A message from our Administrative Manager, Joy Rafael

We have very exciting news to share! On March 1, 2017, we will be converting to an innovative and efficient core processing system to better serve you. Some new features will include the ability to lock/unlock your debit card immediately, an enhanced 24-hour voice response system, and remote deposit capture which will allow you to deposit a check directly from your mobile device! More information and announcements are coming soon. We are working hard to build a brighter future!

WHAT'S NEW WITH HOCU?

PROGRAMS



Yoga: Did you know we offer yoga classes to our members? Classes are on Tuesdays and Thursdays in our Moiliili branch community room from 5:45 - 6:45 PM. Free parking available. Visit our website for more details.

**Best Wishes Orby and
Congratulations Sandy!**

Orby

Groves has
been a
Board of
Director for
HOCU
since 2006.



We want to wish him the best
as he embarks on his new
journey of retirement. Sandy
Ng, who is currently employed
by the Department of
Homeland Security as an
Asset Forfeiture Specialist,
has been appointed to this
position.

New Tel24 Prompts

Please listen carefully to our
new Tel24 prompts as our
menu options have changed,
and are now customized to
your account.

Kasasa Rewards

For members who signed up
for our free Kasasa checking
account, please remember to
do the following to qualify for
your rewards:

- 1) Sign up for e-statements
- 2) Log-in to your online
account once a monthly cycle
(must be through
www.myhocu.com and not
mobile banking)
- 3) Have at least 12 debit card
purchases post and settle

New Website Reminder

Please bookmark and save in
your favorites our new
website URL:
www.myhocu.com to your
browser. Our security
certificate on our old website
(www.honolulufcu.com) is
now expired.



myhocu.com

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New Debit Card Age: We recently changed our
minimum debit card age to 13 years old. Don't worry
about giving your children large amounts of cash for
their school and sports trips! Educate them to start
saving early, manage their funds, and save for the
future! Come in to apply today!

CHARITY SUPPORT



Keiki Miracle Day: Thank you to everyone who came
out to support our Children's Miracle Network fundraiser.
The event was very successful and we had tons of fun
getting our face painted, eating baked goods, and finding
treasures at the White Elephant sale. Special kudos to
all of our partners for your contributions!



Big Brothers Big Sisters: On September 9th, we donated
a truck full of items we collected from staff, members,
and vendors.